



DEPARTMENT OF THE ARMY
U.S. ARMY CORPS OF ENGINEERS
441 G STREET, NW
WASHINGTON DC 20314-1000

CECG (1e)

29 OCT 2024

COMMANDING GENERAL'S POLICY MEMORANDUM #1

SUBJECT: Open Door Policy

1. References: AR 600-20, Army Command Policy.
2. As a Commander, I am committed to addressing the concerns of all members of my command that are unable to be resolved through other channels. Although I am a strong advocate of using the supervisory chain of command to resolve issues arising in USACE units and organizations, I am available to discuss any issue that requires my personal attention.
3. Any member of this command requesting to discuss an issue with me may use the anonymous mailbox on the USACE intranet page, or may contact the Executive Office via phone, email, or in person to schedule an appointment to speak with me.
4. This policy does not extend to disciplinary matters or issues appropriately addressed by an existing procedure, a subordinate command, or a staff principal. Examples include, but are not limited to, the Equal Employment Opportunity (EEO) complaints process, Engineer Inspector General (EIG) requests for assistance, substantive legal issues, and Civilian grading, reassignment, and grievance issues through the Labor Management-Employee Relations (LMER) Program.
5. The point of contact for this memorandum is the Secretary of the General Staff (SGS) at 202-761-1024, or dll-usace-sgs@usace.army.mil.

A handwritten signature in black ink, appearing to read "W H G", is located below the list of points.

WILLIAM H. GRAHAM, JR
Lieutenant General, USA
Commanding